IEHP College Care



IEHP Inland Empire Health Plan | California Community Colleges

FAQs: For Signing Up and Getting Covered

What is the IEHP College Care program?

It's your shortcut to affordable healthcare! IEHP enrollment specialists help you sign up for no-cost/low-cost health coverage through Medi-Cal and Covered California, and access other benefits through CalFresh. Once covered, an IEHP Community Health Worker can help you find care, so you can focus on school.

Can I get help with other services outside of healthcare?

Yes! We can help connect you t o housing, transportation, food and job assistance through ConnectIE.

Can I sign up any time?

It depends on the program:

- Medi-Cal and CalFresh: Open all year if you qualify.
- Covered California: Open Enrollment is Nov. 1 – Jan. 31. You may qualify for Special Enrollment if you have a life event like losing insurance, moving or turning 26.

How do I know what I qualify for?

Our enrollment specialist will check your income and other factors to see which programs you qualify for. They will also help you apply.

What if I can't afford insurance?

Most Medi-Cal members have no-cost plans. If you don't qualify for Medi-Cal, many Covered California plans are low-cost and sometimes no-cost with financial help.

Can I make an appointment to meet with someone in person?

Absolutely! You can:

- Call IEHP Enrollment Services: **1-866-294-IEHP (4347)** (TTY: **711**).
- Check with Student Services to see when enrollment specialists will be on campus.

How do I check my Medi-Cal or CalFresh application status?

- Call your local Medi-Cal office:
  - Riverside: **1-877-410-8827**
  - San Bernardino: **1-877-410-8829**
- Create a BenefitsCal account at **info.benefitscal.com** to check your status, message a caseworker and submit documents.

How do I check my Covered California application status?

- If you applied through IEHP: Call **1-855-433-IEHP (4347)** (TTY: **711**).
- If you applied through another company, call Covered California at **1-800-300-1506**.

For more information, please visit iehp.org/colleges.

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